



# MADANAPALLE INSTITUTE OF TECHNOLOGY & SCIENCE (UGC-AUTONOMOUS)



Affiliated to JNTUA, Anantapuramu & Approved by AICTE, New Delhi  
Recognised Research Center, Accredited by NBA for CE, CSE, ECE, EEE, ME, MBA &  
MCA, Recognised by UGC under the sections 2(f) and 12(B) of the UGC act 1956

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## One Day Webinar

### Report on

### " IT Industry Booming Technologies”

**Organized by Department of Computer Science & Engineering**

**on 18-01-2021(Monday), 11.00 AM to 12.00 PM**

Submitted by: Dr. J. Subash Chandra Bose, Associate Professor, Dept. of CSE

Resource Person: Dr. D. Jagadeesan, Professor & Head of the department CSE, Sreenivasa Institute of Technology and Management Studies, Murukambattu, Chittoor, Andhra Pradesh

Attended: B-Tech students CSE, Faculties of our institution and outside

#### **Mode: Microsoft Team**

The one-day webinar session was started at 11.00 AM. The webinar was initiated by the Dr. R. Kalpana, HOD-CSE Department. The resource person Dr. D Jagadeesan, was introduced by Dr J. Subash Chandra Bose, Dept. of CSE. The resource person addressed the gathering about IT Industry Booming Technologies Overview.

1. At beginning of the Webinar session, the resource person discussed about the introduction of about IT Industry Booming Technologies. He elaborates the need of about IT Industry Booming Technologies and its wide applications in various sectors.
2. The speaker explained the about importance of IT Industry and Booming Technologies in this developing country
3. He shares his knowledge on various Trending techniques in IT Industry.
4. The speaker has given notable speak on emerging trends in IT Industry like
  - a) Greater Cloud and AI collaboration
  - b) AI solutions for IT
  - c) AI will help in structuring data
  - d) Artificial intelligence talent will remain tight
  - e) Large scale adoption of AI in the IT industry
  - f) AI Ethics is the focus
  - g) Augmented Processes become increasingly popular
  - h) Voice and Language Driven intelligence



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**Feedback:** The students were moreover passionate to know about the recent trends in various software fields. The session was concluded followed by a vote of thanks which was given by Dr. J Subhash Chandra Bose, Associate Professor –CSE

## Event Poster:

**Madanapalle Institute of Technology & Science**  
(UGC Autonomous Institution)  
Madanapalle-517325 Chittoor District, Andhra Pradesh, India  
[www.mits.ac.in](http://www.mits.ac.in)

Department of Computer Science & Engineering  
Organizes  
Online Guest Lecture on

**IT Industry  
Booming  
Technologies**

**18<sup>TH</sup> JANUARY 2021**

Dr. D. Jagadeesan, Professor  
& Head of the department  
CSE Sreenivasa Institute of  
Technology and Management  
Studies, Murukambattu,  
Chittoor, Andhra Pradesh

**11:00**

Chief Patron Dr. N Vijaya Bhaskar Choudhary Secretary & Correspondent	Chief Coordinator Dr. C Yuvaraj Principal	Coordinator Dr. R Kalpana HOD - CSE	Convener Dr. J. Subash Chandra Bose Associate Professor
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## Event Photos:

00:05

### ► Ways to Adapt

- Self learning
- Logical Thinking
- Positive Attitude
- Quick Learner
- Flexible to work in any environment

00:06 / 39:01

Activate Windows  
Go to Settings to activate Windows.

Participants: DR, SS, Chandrababu D, Madhava Senthos..., DR, MA, Abdul Gani Baq. M, SV, Sai Maathar. V, MK, SP, Murali Krishna, Sindhu Yadav. P, LP, DB, Laksh. P, Deepthi. B, Jwan. Chauthary..., Nageshwar. K. J., VT, AR, Vinodha. T, Adnan. Kattar. Red..., HK, +31, Harshitha. K.

### Automation Project

I/A Process

Automated, Automated, Automated, Automated, Assisted, Assisted

Detect, Validate & Enrich, Classify, Assign, Troubleshoot, Resolve

Traditional Process

Manual

00:06 / 39:01

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**Integrations**

Work in Progress

ITSM Tools

- ServiceNow
- Remedy
- JIRA
- Manage Engine

KMDB's

- ServiceNow
- Remedy
- SharePoint
- FileServer

Custom KEDB's

Outlook

- Monitor mails
- Send mails
- Schedule follow-ups

Nia

- ECR
- SEW
- ChatBot

Resolvers

- RPA, AE, UPATH, AA
- iOpsAuto
- Script based resolvers

19:12 20:24

20:23 / 39:01

**Top Creative Thinking Skills**

**ANALYTICAL**  
Ability to analyze things first

**OPEN-MINDED**  
Thinking of things no one else has considered before

**PROBLEM SOLVING**  
Ability to solve an important issue

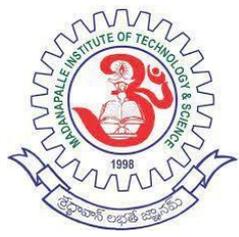
**ORGANIZATION**  
Being able to structure a plan of action with clear goals and deadlines

**COMMUNICATION**  
Strong written and oral skills, ability to listen and ask the right questions

the balance

23:41

23:41 / 39:01



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## FEEDBACK ANALYSIS

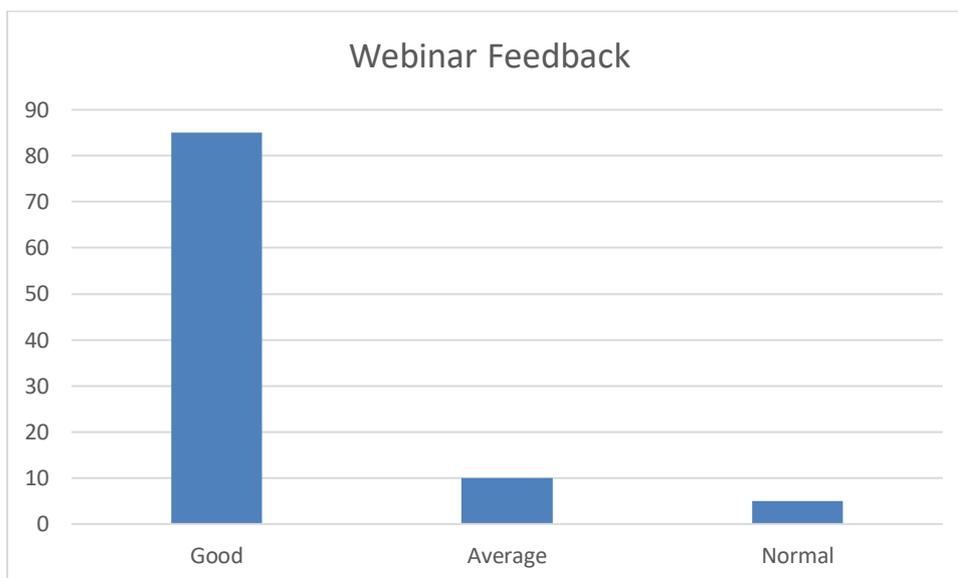
Feedback of one-day international webinar on “IT Industry Booming Technologies”

Name of the Guest Speaker: Dr. D. Jagadeesan, Professor & Head of the department CSE,  
Sreenivasa Institute of Technology and Management Studies,  
Murukambattu, Chittoor, Andhra Pradesh

Organized by Dept. of CSE, Madanapalle Institute of Technology and Science.

Faculty co-ordinator: Dr. J. Subash Chandra Bose /CSE.

How the webinar was Helpful



**Link:** <https://mitsacin.sharepoint.com/sites/ArtificialIntelligence-GuestLecturer/Shared%20Documents/Forms/AllItems.aspx?id=%2Fsites%2FArtificialIntelligence%2DuestLecturer%2FShared%20Documents%2FGeneral%2FRecordings%2FArtificial%20Intelligence%2DWebinar%2D20211007%5F100849%2DMeeting%20Recording%2Emp4&parent=%2Fsites%2FArtificialIntelligence%2DGuestLecturer%2FShared%20Documents%2FGeneral%2FRecordings>